

8 April 2025

Residents of Champions Court
Dursley
Gloucestershire
GL11 4BE

Dear resident,

Re: TV license

You may already be aware that the concessionary TV license for Champions Court was due for renewal in November 2025. Unfortunately, all communication was sent to Sharon who was absent and therefore we did not know this to be the case until later

I have been in contact with TV licensing who have advised that the license ran out at end of November 2025 and therefore we must complete a new application to see if Champions Court still qualify for this.

I am in the process of doing this with Hannah, however in the meantime you are required to obtain a valid TV license yourself until this matter is resolved.

Please contact TV licensing or apply online to see how you can apply

Those over 75 may qualify for a free TV license but those under this age are required to obtain a full license

Once I have confirmation that Champions Court still qualifies for the concessionary license I will of course request if this can be backdated to November 2025 and if so, I will see what I can do to obtain refunds for those of you who must purchase one now.

I can only apologize for this and tell you I am doing my best to resolve this matter quickly

Please be aware that it is your responsibility to contact TV licensing immediately if you need a license as you may be at risk of action by TV licensing if you do not have a valid license until this matter is resolved. This can be done either by purchasing a full license or monthly Direct Debit to TV licensing. Once resolved, any refunds due will be paid back to you by TV licensing.

Please find enclosed the cheque (if you gave one to Hannah) as we cannot make payments on your behalf.

When resolved we will communicate to you how you will pay your concessionary TV license fee.